

	Reports to:
	Effective Date:
	Revision Date:
Server:	

Who we are:

Talking Cedar is a rapidly growing destination for handcrafted food, beer and spirits. Providing a high-quality restaurant experience for our guests is our goal and our commitment. We do so through executing a carefully prepared menu, offering top-notch customer service, and by honoring the Chehalis Tribal land, on which we sit. We are a tribal-owned business with a competitive compensation package and a supportive team environment.

Job Purpose and Who we Want on our Team:

Talking Cedar Brewery/ Distillery Restaurant is looking for great team players that are ready to work in a fast paced fun environment. We ask you to arrive on time, always smile for our customers, and respond to guest inquiries in a timely manner. To excel in this position, you need a high level of customer service skill and a willingness to meet guests' needs quickly and politely.

Qualifications:

- 2+ years waitstaff experience

- Excellent customer service and hospitality skills
- At least one positive reference from previous employer (hospitality industry preferable)
- Comfort with POS software a plus
- Neat, well-groomed appearance
- Ability to work well under intense time pressure
- Excellent emotional control in fast-paced environments
- Dedication to on-time arrival for shifts

Duties and Responsibilities:

- Take and process guests' orders in a timely fashion
- Memorize drink and dessert menu for on-demand recitation
- Up-sell desserts and drinks as appropriate for individual guests and parties
- Manage large groups quickly and efficiently through attentive service and precise order taking
- Maintain a casual dining atmosphere and handle guest complaints/requests quickly and professionally
- Performs any other duties as requested by supervisor.

Additional Requirements

- Possess or obtain a food handlers permit
- Possess or obtain alcohol serving card
- Submit to and pass a Drug Test
- Successfully pass a Criminal Back Background Check

Employee signature:	
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Approved by:	
Date approved:	

Reviewed:	
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Tribal Employment Preference

The Confederated Tribes of the Chehalis Reservation apply a Chehalis Tribal Member and Native American preference policy to all employment opportunities.